

Covid-19 Risk Assessment – CHY LOWEN Holiday Accomodation

This Risk Assessment has been carried out following the guidelines on the HSE (Health and Safety Executive) Further information can be found here: <https://www.hse.gov.uk/>

Assessment carried out by:

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Potential Hazards

- Contamination of the site by Host/ Guests who are asymptomatic or who develop symptoms while in situ.
- Transmission of the virus between guests or between guests and contractors/suppliers.
- Cleaner/host not fit for work
- Cleaning regime not effective
- Bedding
- Change over cleaning day

Who is at Risk or may be harmed from the hazard?

- Other guests on site or with subsequent bookings, particularly the elderly or those with underlying health conditions.
- Housekeeping staff and Maintenance Contractors and their immediate families, particularly if they care for relatives who are elderly or have underlying health conditions.
- The wider public locally.

What may be the harm?

- Becoming infected with COVID19 and spreading the infection
- Contaminated accommodation
- Cleaning and sanitising not effective

Actions to Control Risk:

Anybody who is exhibiting symptoms or who has any reason to believe they may have come into contact with the virus up to 14 days prior to their booking must follow the Government instruction to self-isolate in their own homes and follow NHS guidelines.

Therefore, they should not arrive at the Chy Lowen.

Anybody in one of the vulnerable groups identified by the Government should follow Government advice to self- isolate; they can contact Chy Lowen for help and advice with their booking. They should **NOT** arrive at the Holiday Accomodation.

Contractors who are exhibiting symptoms or who have any reason to believe they may have come into contact with the virus within the previous 14 days should not come to Chy Lowen and they should follow NHS guidelines.

We will ask guests to follow guidelines on social distancing.

PPE to be provided to all housekeeping staff.
Ensure guests are not present during cleaning
Ask guest to open bedroom windows before leaving Chy Lowen.
Any issues needing a maintenance visit to be arranged when guests are not in the property.
Create a cleaning plan and checklist for staff.
Ensure staff training for use and disposal of PPE and cleaning products (COSHH file to be completed).
Use cotton sheets/linen bedding and towels supplied.
All change-over cleans to be completed once guests have left the premises.
All cleaning and maintenance procedures adhered to and documented.
We will provide a hand sanitiser for guests on arrival and cleaning materials for guests to clean equipment during their stay.

Implement Changes to cleaning policy:

We always strive to maintain extremely high standards of cleanliness at Chy Lowen.
We always strive to maintain high standards of sustainability.

We recognise that at this time some sustainable practices will need to be compromised, for example, the washing and reusing of cleaning cloths and using mostly natural cleaning products. We promise to resume these practices as soon as it is safe to do so, however, for the duration of the Corvid-19 outbreak we have decided to adopt the cleaning practices recommended by Public Health England (PHE) for Cleaning in Non-Healthcare situations. Further information can be found here:

<https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings>

As guests may not exhibit symptoms until after they return home, we will treat every cleaning schedule as if the guests had potentially been infected. Therefore, we will:

- Use disposable cloths and mop heads.
- Clean with diluted chlorine bleach.
- Pay particular attention to frequently touched surfaces such as door handles and handrails.
- Reduce the amount of soft furnishings provided so that we can rotate them and always allow 72hrs for potential virus to die before they are returned to a property.

To Protect our Cleaning Staff we will:

- Delay cleaning until the property has been vacant for 2 hours if possible.
- Provide rubber gloves and aprons.
- Limit the number of staff members to two in any room at any time.
- Ask guests to open windows before their departure
- All waste will be double bagged.
- Laundry will placed in washable laundry bags to prevent contact

This policy will be reviewed constantly until the Government advises that the Covid-19 threat has passed.

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